



*The Over Draught*  
**IRISH P U B**

## **House Alcohol Policy**

**“The goal of our establishment is to be successful by providing responsible, courteous and professional service of beverage alcohol**

**We will serve customers in a responsible, friendly and professional manner. Staff is on hand to assist customers in their decision to drink in moderation and, where appropriate, avoid drinking activities that put customers at harm or risk.**

**Management is committed to adhere to all liquor laws”**

This statement will be achieved by:

**1. Monitoring the door**

At the entrance/exit and/or table we have empowered our employees to check ID, deny access to rowdy or intoxicated persons and prevent overcrowding

**2. Food**

We offer a full range menu

**3. Alternative Beverages**

We offer competitively non-alcoholic and low alcoholic beverages

**4. Staff**

All our service staff have been trained (Smart Serve) in the legal and safe service of alcohol. They recognize signs of intoxication and know how to intervene to keep customers safe. If you require assistance please ask

Staff is prohibited from drinking while on the job

**5. Transportation**

Staff will gladly assist customers who need a safe ride home. Please ask for assistance

**6. Underage Customers**

Under legal drinking age customers are welcome. However they will not be allowed to consume alcohol

**7. Customers' alcohol Use**

Staff will endeavor to assist customers to drink alcohol safely. Staff will endeavor to not serve customers to the point of intoxication. They will not serve already intoxicated customers.

Customers who are intoxicated or are becoming intoxicated will be denied alcohol service.

They will be offered free non-alcohol drinks

**8. Managing the Intoxicated**

In the event that a customer becomes intoxicated or is acting dangerously, staff will carefully and politely deal with that person

**9. Marketing this Policy**

We are pleased to share this policy with our customers. If you have any questions or concerns please ask to speak to a manager